

### The Importance of Editorial Content

#### 2019

> Differentiate yourself in the sea of sameness.

> Build trust by inspiring empathy with your consumers.

> Trust drives revenue.





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Build aIntroductionto editorialeditorial

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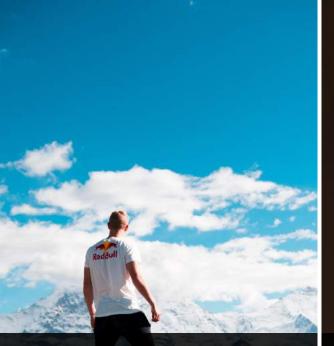
05

Questions

If your messaging is only product-driven, that's all you'll ever be.

You must build a brand that goes beyond the product, creating a meaningful relationship with consumers.





### Red Bull > energy drinks

Red Bull isn't selling you an energy drink. It's selling what happens after you drink it.



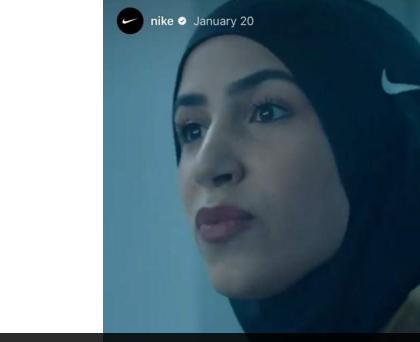
#### AirBnB > a place to stay

AirBnB isn't selling you a place to stay. It's selling you the experience of living like a local.

## Nike > athletic wear

Nike isn't selling you shoes. It's selling you the ambition to be a better you.





Consumers know what these brands stand for, because the message is constantly reinforced through the brands' editorial content.

# The case for editorial

# 73%

say that brands help them express their identity People are hungry to connect with brands.

Opportunity

**Top 3 influences** 

**01** Friends / Family

02 Community

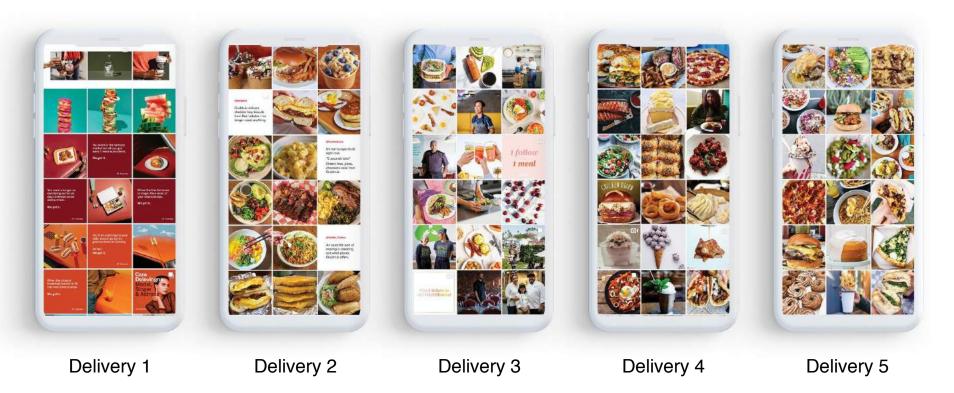
03News/ Media

## In order to become an influential brand, you need to be where people are.

Sources: Bureau of Labor Statistics, The Telegraph, Edison Research, We Are Social, eMarketer, Nielsen, National Sleep Foundation, Deloitte, SNL Kagan, Sandvine, Ipsos, comScore, Global Web Index, OECD, Activate analysis. Behaviours averaged over seven days. Related travel time is included within timing reported for daily activities.



#### In a sea of sameness, how can your brand capture attention?



In a time of peak media saturation, your brand needs to be deeply original to get noticed and get chosen.

Video (5:18) Audio (3:39) Social Media (1:27) Gaming (0:22) Reading (0:19)

Multiscreening Multi-apping Multitasking

### Editorial content builds relationships

Relationships build trust Trust drives revenue

## There's a huge opportunity to reach consumers through editorial.

### Uber properties

### Social

#### 3.5BN active users

Facebook	LinkedIn	Messaging apps
Instagram	Pinterest	
YouTube	Snapchat	
Twitter	Twitch	

Eats App MAUs CRM **Targetable** 

Web MAUs

Blog

**1M MAUs** 

Rides CRM

Rides app

## External channels

Restaurant partner channels

Media content partnerships

PR/ Earned media

Streaming Podcasting Active editorial

Some experimentation

Actively investigating

No action yet

# Why editorial works

What is editorial?

**Editorial content is** storytelling content published on any medium that shares our brand values and builds a relationship with our audiences by entertaining, engaging & informing









< Q. Uber Eats		*			
Home	Posts	Videos	Photos	About	Con
🖒 Lika		Comment		🖒 Share	

The Halal Guys chicken and rice has been a New York City staple for decades. See how this small food cart, started by three immigrants, became a workhaide phenomeron with over 90 locations.



#### Messages delivered as stories are

# 22X more memorable.

A story activates parts in the brain that allows the listener to turn the story into **their own ideas and experience**. This allows people to **see themselves in our brand**.







### After engaging with a brand's editorial content.



Purchase Source: Conductor study via Forbes



### Engaging with editorial leads to affinity and trust



Consideration + Intent Source: Conductor study via Forbes





Affinity and trust lead to loyalty; loyal consumers spend more

Loyalty

# How editorial shows up

### Storydriven

### Audiencecentric

### Datainformed

Is there a narrative? Why is it interesting?

How does the content bring value to our community? What is the strategy?

Brand messaging, platform best practices, audience insights, etc.

### Editorial Guiding Principles

Quality over quantity: Ownable content franchises



The authentic human stories behind your product that help build a sense of community.

**Content so tasty and culturally relevant**, you can't look away.

Thought leadership that solidifies your as the **culture and category shaper**.

Content that shows your brand values to separate from competitors. Beyond the content

# Empower your team

### Trust your team / yourself Be authentic to the brand Distribution plan

## Measure the full funnel



## Thank you

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