Product Marketing and the Customer Experience



Salut, Hi, Hoi, Hola, Hallo.

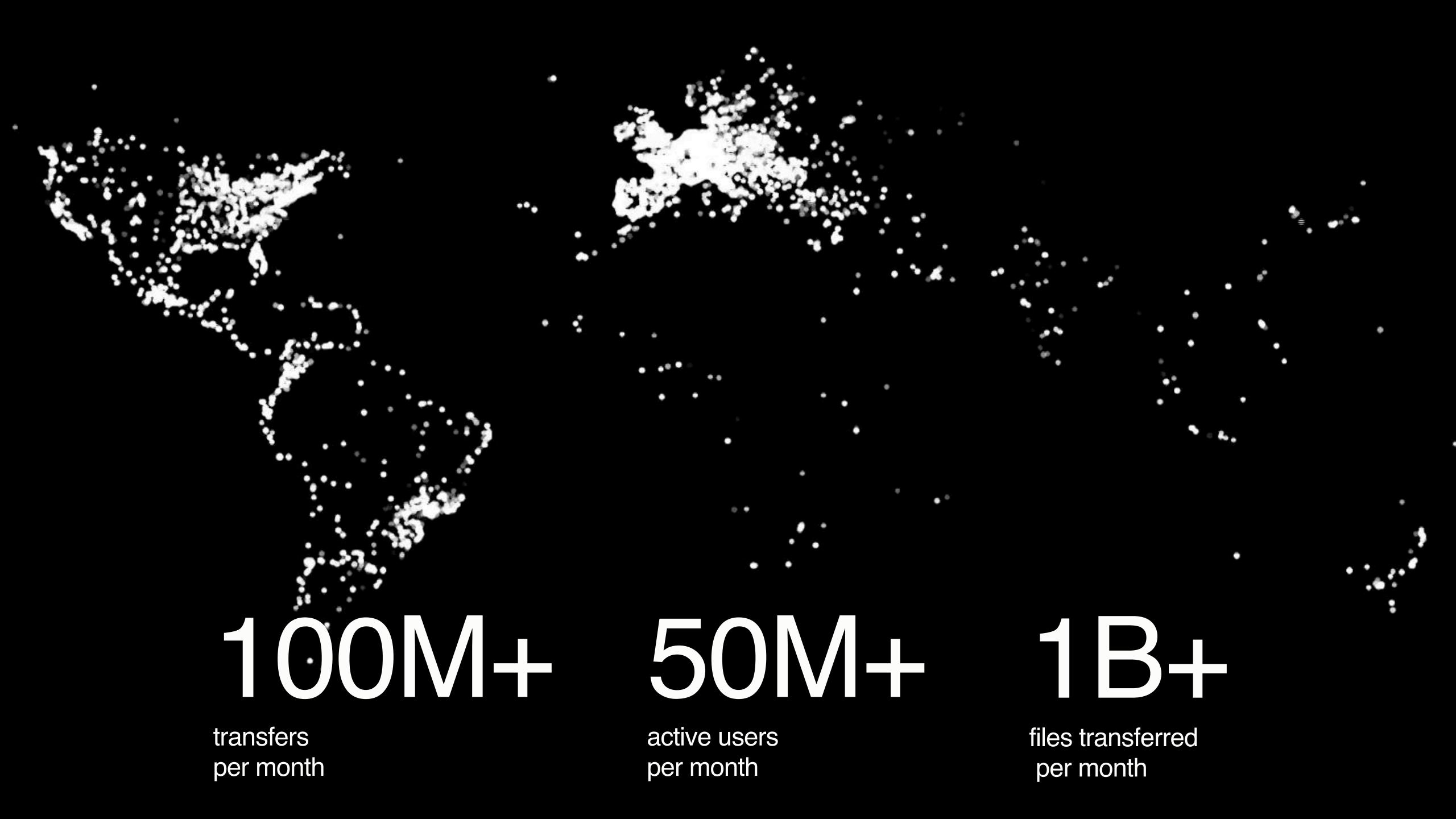
Melanie Linehan

Product Marketing Manager
MSP <> SFO <> LAX <> AMS









WeTransfer Tools to move ideas





People not users.

We prioritise the needs of our community through active listening.



Focus on your craft, not your inbox.

So you can bring even bigger, better ideas to the table.



So how do we market our products without getting in their way?



Product

Partners

Built by creatives, for creatives.

How does WeTransfer support you in your flow with creativity?

Beautifully Obvious Tools

How does WeTransfer keep you in your flow while using our tools?

Authenticity

How does WeTransfer support you ir your flow through partnerships?



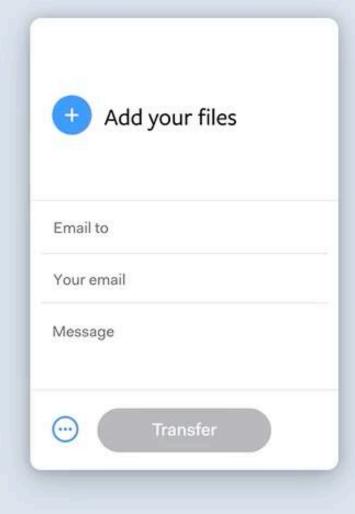
"To most people, WeTransfer is nearly invisible. We're just the transfer box. The background belongs to someone else, but it accounts for 95% of what people recognise as the brand."

Damian Bradfield, Co-Founder and CCO of WeTransfer



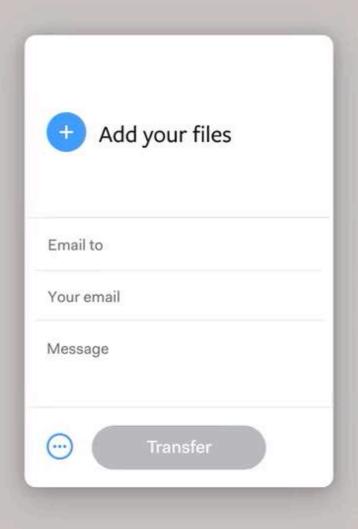


Help About Got Plus?









WeTransfer Plus is now WeTransfer Pro with 1TB of storage that's 10x more

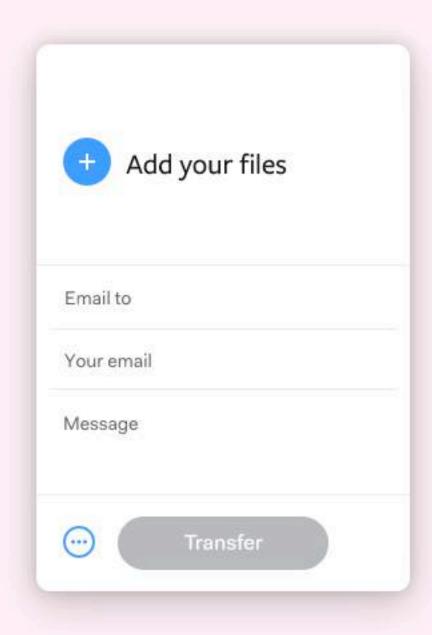
Learn more

Waiting for e-10220.adzerk.net..



About Got Plus?

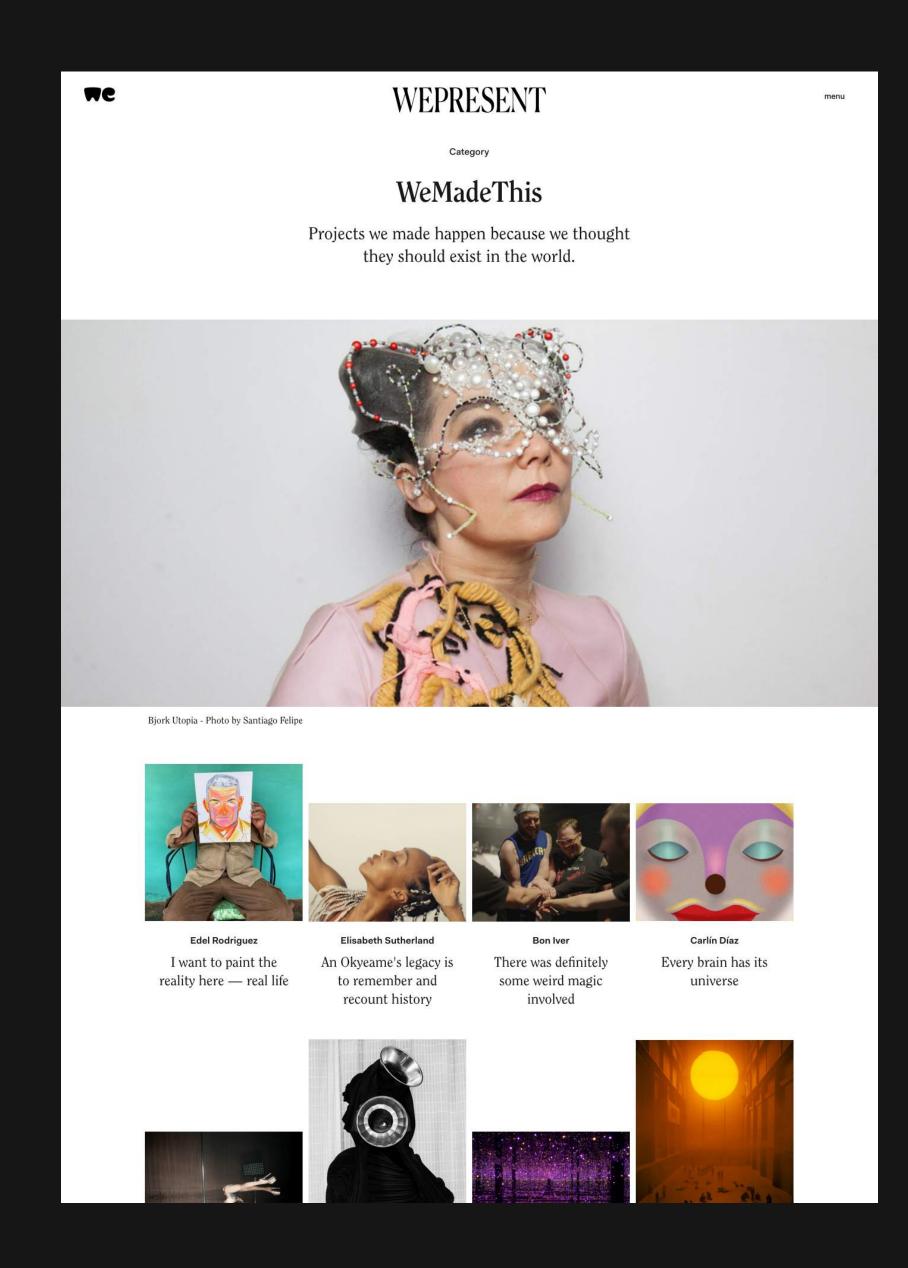
Boy Power!
Chinese illustrator Tianju Duan explores a new masculinity





Read now







WEPRESENT

menu

Unexpected stories about creativity
Told by WeTransfer















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Product

Partners

Built by creatives, for creatives.

How does WeTransfer support you in your flow with creativity?

By supporting and sparking creativity with our wallpapers and WePresent content platform.

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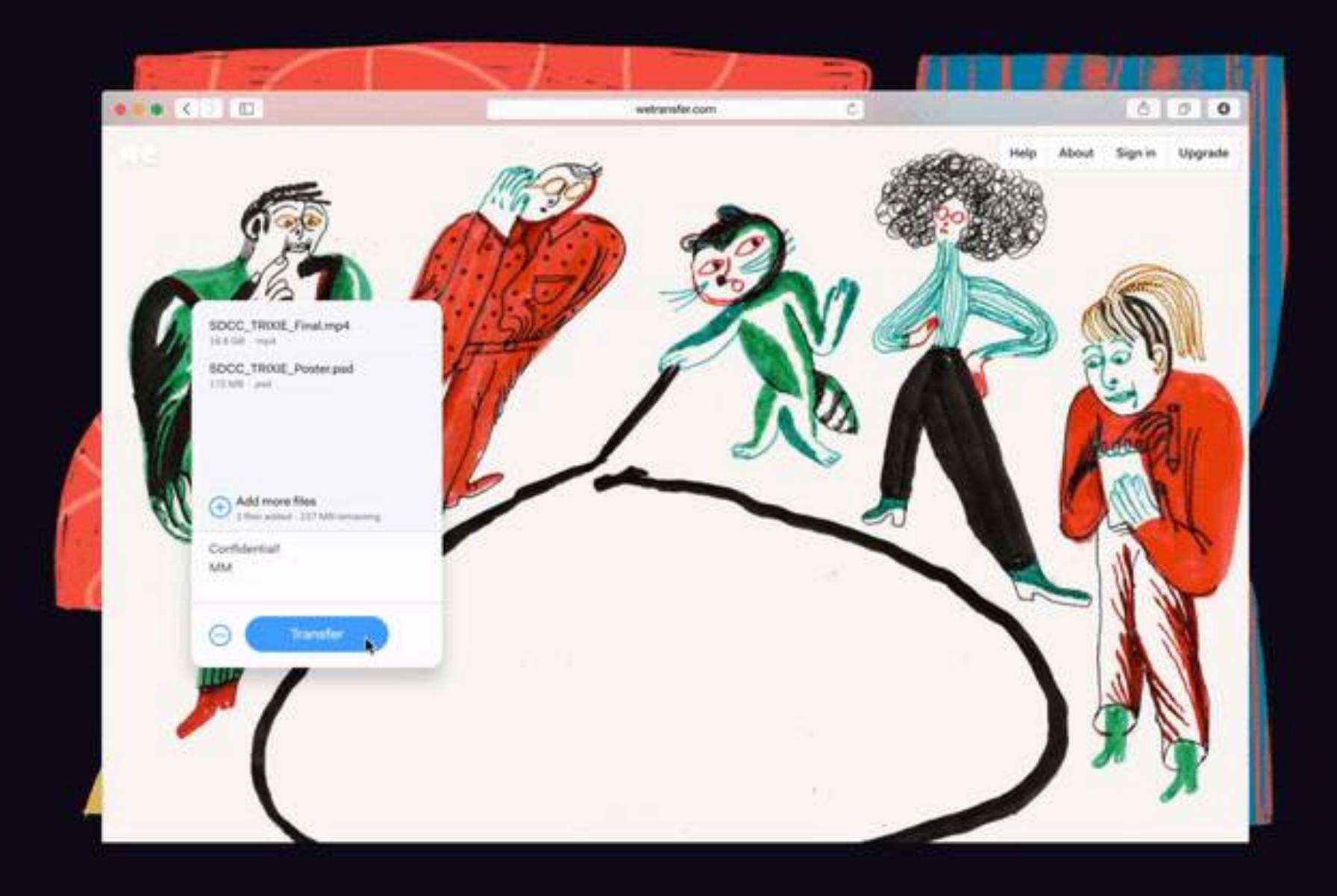
How does WeTransfer support you ir your flow through partnerships?



WeTransfer Pro 20 GB 1 TB Customization Management



Finder File Edit View Go Window Hotel

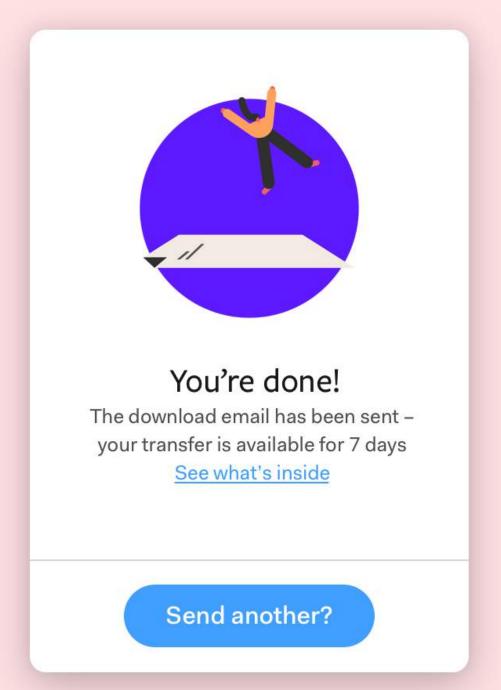




How do we get people to convert?









Help About Sign in Upgrade

Manage your transfers easily with Pro

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- Review and resend your old transfers

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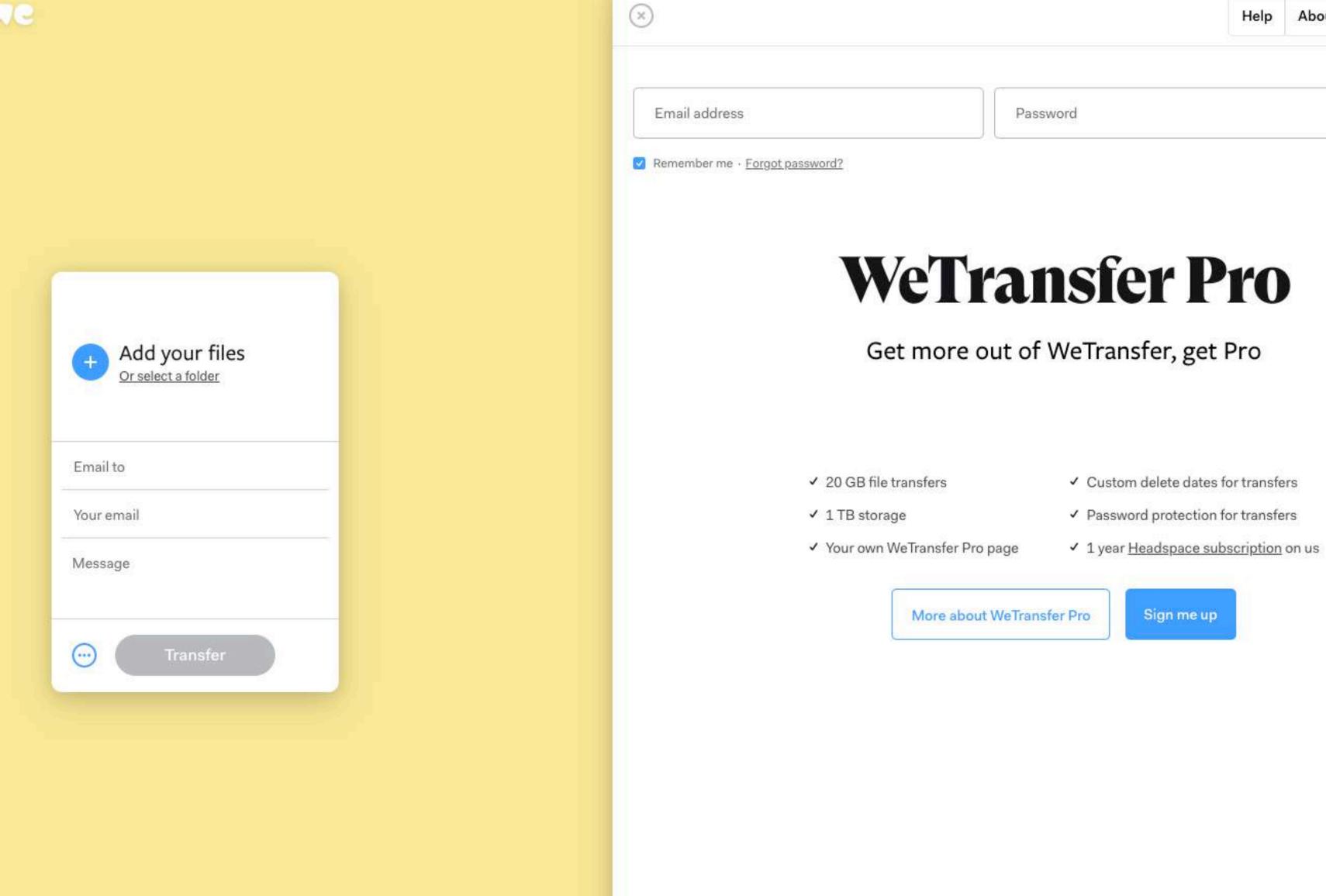
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About

Upgrade



Product

Partners

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How does WeTransfer support you in your flow with creativity?

By supporting and sparking creativity with our wallpapers and WePresent content platform.

Beautifully Obvious Tools

How does WeTransfer keep you in your flow while using our tools?

By not getting your way while in your flow.

Communicating at the right time.

Authenticity

How does WeTransfer support you in your flow through partnerships?



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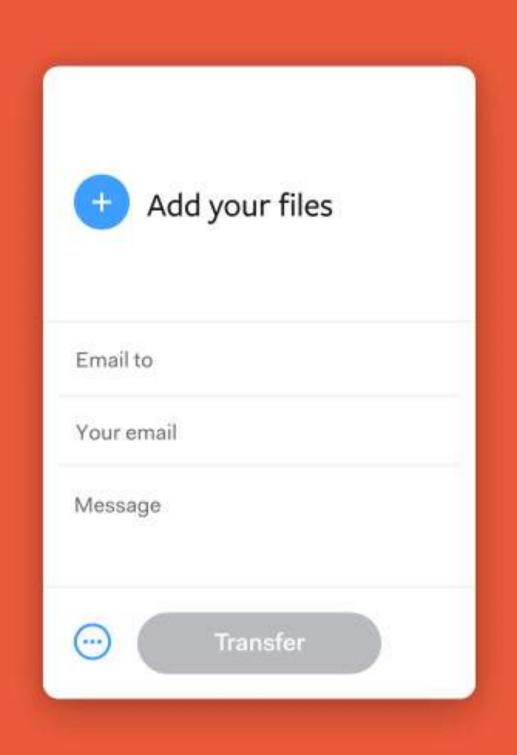
How does WeTransfer support you in your flow through partnerships?



In our 2018 Ideas Report, 65% reported needing quiet to really be creative.



HEADSPACE X WeTransfer X MEDICAL DEBT



WeTransfer Pro × headspace

Big ideas need

Get a year of Headspace on us when you sign up for WeTransfer Pro →

Product

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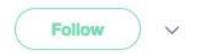
By supporting you where you truly need it



Identify key moments. Live your values. Create advocates.







@WeTransfer i love you, thank you for making it a little bit easier for students

9:43 PM - 17 May 2017





8:59 AM - 25 Jul 2017 from Durban, South Africa





love the stories & art behind the @WeTransfer pages, especially finding new & inspiring artists. #thisworks 'championing diversity'

4:19 PM - 25 Jul 2017



WeTransfer offers \$10,000 to every laid-off SoundCloud employee so they can...
'It's not a loan. It's an opportunity'
theverge.com

3:47 PM - 27 Jul 2017 from California, USA

2 Retweets 8 Likes

② ② ② ② ② ② ② ② ②

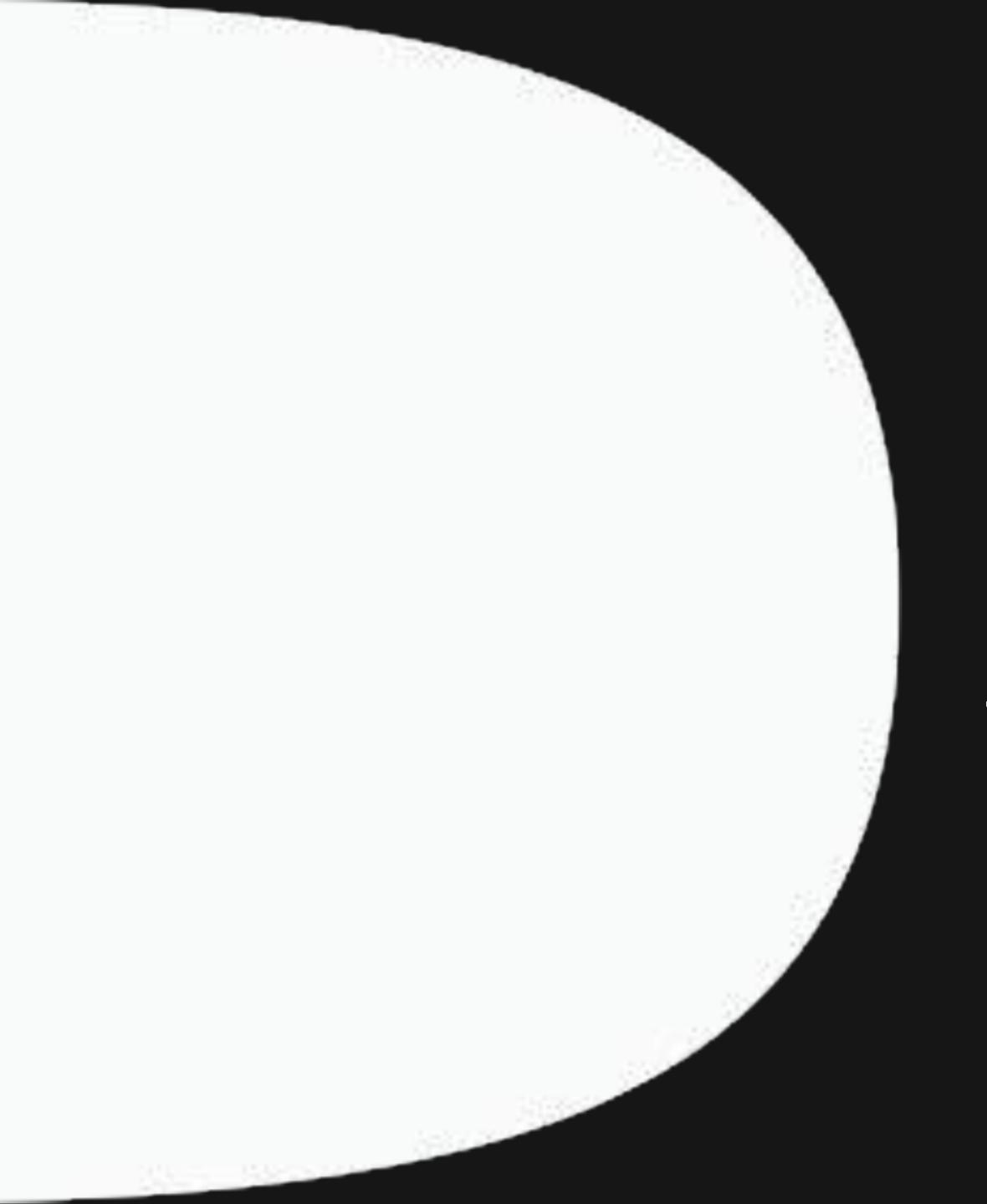
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Tweet your reply

Asungaia @AlizeBarth · Jul 27
Replying to @silvertone
Yes. Been using #wetransfer to send audio. I totally agree #wetransfer is Pretty cool.

♡ 1 ⊠





Thank you! WeTransfer

Questions?

Twitter: @MLinsight